

KLARA AI EUROPE, S.R.L.

LEGAL NOTICE

Website — myklara.ai / theklara.com

Pursuant to art. 10 of Law 34/2002 on Information Society Services and Electronic Commerce

Last updated: 18.06.2026 | Effective date: [19.06.2026]

English version. The Spanish-language version is the only legally binding version. In case of discrepancies between language versions, the Spanish version shall prevail.

1. GENERAL INFORMATION — IDENTIFICATION OF THE SERVICE PROVIDER

In compliance with the duty of information set forth in art. 10 of Law 34/2002 of 11 July, on Information Society Services and Electronic Commerce («LSSI-CE»), the identification details of the service provider are provided below:

Company name	KLARA AI EUROPE, S.R.L. (Limited Liability Company)
Legal form	Limited Liability Company incorporated under Spanish law
Tax ID (NIF)	B19959816
Registered address	Calle Palangre 13, 03540 Alicante (Spain)
Registration	Commercial Registry of Alicante, Sheet A-192772, Electronic Folio, Entry 1st, EUID ES03026.000627732
Representation	Mr Ruslan Tuleulov, Sole Director (NIE Z1875391E)
Customer service	support@theklara.com
Privacy and data protection	compliance@theklara.com
DSA / content notifications	compliance@theklara.com
Websites	https://myklara.ai · https://theklara.com

Non-regulated nature of KLARA. KLARA does not carry out any activity subject to a regime of prior administrative authorisation in Spain. KLARA is not a credit institution, a payment institution or an electronic money institution, does not operate any financial infrastructure of its own and does not hold User funds. The financial services available through the Klara AI mobile application (electronic money account, card, execution of payments) are provided by Unlimit EU Ltd (HE 328641, with address at 125 Griva Digeni, Limassol 3101, Cyprus), an electronic money institution authorised and supervised by the Central Bank of Cyprus, as described in the Terms of Use of the Service.

Regulated profession. KLARA does not engage in any regulated profession within the meaning of art. 10.1.d) LSSI-CE.

2. PURPOSE OF THE WEBSITE

This Legal Notice governs the conditions of access to and use of the website <https://myklara.ai> and of the websites accessible from the domain theklara.com (collectively, the «Website»), owned by KLARA AI EUROPE, S.R.L. («KLARA»).

The Website has a fundamentally informative purpose: to make the Services provided by KLARA and its regulated providers known to the public, to enable the download of the Klara AI mobile application, to

facilitate access to support and legal documentation, and to comply with the information obligations of the service provider.

Certain functionalities of the Website may require prior registration of the User, in which case, in addition to this Legal Notice, the Privacy Policy and, where applicable, the Terms of Use and of the Service shall apply.

3. GENERAL CONDITIONS OF USE

Access to the Website is free of charge, without prejudice to the cost of the connection through the telecommunications network corresponding to the User. The User undertakes to use the Website in accordance with applicable law, with this Legal Notice, with public morality and order, refraining from any use that may damage, overburden or impair the normal operation of the Website or infringe the rights of KLARA or of third parties.

In particular, the User is prohibited from:

- a) accessing or attempting to access restricted areas of the Website without authorisation;
- b) introducing computer viruses, malicious code or any other element that may damage the systems of KLARA or third parties;
- c) using automated means (bots, scrapers, scripts) to systematically extract data or content from the Website without express authorisation;
- d) reverse-engineering, disassembling or attempting to derive the source code of any element of the Website;
- e) impersonating KLARA, its employees, collaborators or third parties; and
- f) engaging in any other conduct that infringes applicable law or violates the rights of third parties.

4. INTELLECTUAL AND INDUSTRIAL PROPERTY

The Website, including its structure, design, source code, textual and graphic content, logos, distinctive signs, photographs, images, videos and other elements, is owned by KLARA or is licensed to KLARA and is protected by national and international legislation on intellectual and industrial property.

The trademarks «KLARA», «Klara AI», «WoMoon» and other distinctive signs used on the Website are owned by KLARA or by the respective right-holders. Their use by third parties requires the prior written authorisation of KLARA.

The reproduction, distribution, public communication, making available, transformation or any other form of exploitation of the contents of the Website without the express authorisation of KLARA is prohibited, except where such use is covered by a legal limitation to intellectual or industrial property rights.

5. LINKS

5.1 Outbound links

The Website may contain links to third-party websites or resources. KLARA does not control such websites or assume responsibility for their content, privacy policies or practices. The inclusion of a link does not imply recommendation, association, sponsorship or endorsement on the part of KLARA. The User accesses such websites under their exclusive responsibility.

5.2 Inbound links

The inclusion of links to the Website from third-party websites is authorised provided that: (i) the Website is not presented under an appearance different from its own; (ii) KLARA's trademarks are not

used without authorisation; (iii) no content contrary to law, morality or public order is disseminated; and (iv) no false or inaccurate statements about KLARA or the Services are made. KLARA reserves the right to require the removal of any link that does not comply with these conditions.

6. DATA PROTECTION AND COOKIES

The processing of personal data that may be collected through the Website is governed by the Privacy Policy published on the Website itself, which the User must read and, where applicable, accept before providing such data.

The use of cookies and similar technologies on the Website is governed by the Cookies Policy, accessible from the cookie banner and from the footer of the Website, in accordance with art. 22.2 LSSI-CE and with the Spanish Data Protection Agency's Guide on the use of cookies.

7. LIABILITY

KLARA acts with the diligence required to keep the Website operational and free of errors. Nevertheless, KLARA does not warrant the uninterrupted availability of the Website or the absence of errors or defects in its content, and reserves the right to suspend or discontinue the Website, in whole or in part, for technical or operational maintenance reasons.

KLARA shall not assume liability for damages arising from:

- a) the impossibility of accessing the Website or the lack of continuity of services provided by third parties (including, without limitation, connectivity, hosting or payment providers);
- b) the presence of viruses, malicious code or harmful elements on the Website where they have been introduced by third parties and KLARA has adopted the appropriate technical and organisational measures to prevent them;
- c) the contents published by third parties on websites linked from the Website; and
- d) improper use of the Website by the User.

The provisions of this clause are without prejudice to the mandatory rights of consumers and users recognised in applicable legislation.

8. NOTIFICATIONS ON ILLEGAL CONTENT (REGULATION (EU) 2022/2065)

For the purposes of Regulation (EU) 2022/2065 on Digital Services («DSA»), recipients of the service may notify the presence of allegedly illegal content through the address compliance@theklara.com. The notifications shall identify, in accordance with the provisions of art. 16 DSA:

- i) a sufficiently substantiated explanation of the reasons why the notifier considers the content to be illegal;
- ii) a clear indication of the exact electronic location of the content in question (URL or equivalent);
- iii) the name and e-mail address of the notifier (except where this concerns content related to arts. 3 to 7 of Directive 2011/93/EU, in which case it may be omitted); and
- iv) a statement of good faith that the information and allegations are accurate and complete.

KLARA will acknowledge receipt of the notifications, will process them with due diligence and will notify the notifier of the decision adopted, indicating the available remedies.

9. GOVERNING LAW AND JURISDICTION

This Legal Notice is governed by Spanish law. For the resolution of any dispute arising from the access to or use of the Website, the Parties submit:

a) Where the User has the status of consumer: to the courts of the consumer's domicile or to those of KLARA's domicile, at the consumer's choice, in accordance with arts. 17 to 19 of Regulation (EU) 1215/2012, without prejudice to the most favourable mandatory provisions of the law of the country of their habitual residence (art. 6 of Regulation (EC) 593/2008, «Rome I»).

b) Where the User does not have the status of consumer: to the Courts and Tribunals of Alicante (Spain), with express waiver of any other forum that may correspond to them.

Without prejudice to the consumer User's right to bring legal proceedings, the User is informed of the possibility of submitting disputes to consumer alternative dispute resolution entities accredited under Law 7/2017 of 2 November, transposing into Spanish law Directive 2013/11/EU, including, where appropriate, the National Consumer Arbitration Board or the competent regional arbitration boards. The list of accredited entities is available at <https://consumer-redress.ec.europa.eu/dispute-resolution-bodies>. KLARA is not generally adhered to an alternative dispute resolution system.

10. AMENDMENTS TO THE LEGAL NOTICE

KLARA may amend this Legal Notice at any time, for regulatory, technical or operational reasons. The updated version will be permanently available on the Website, indicating the date of the latest amendment. Continued use of the Website after the entry into force of the amendments shall imply their acceptance.

11. CONTACT

For any query relating to this Legal Notice, Users may contact KLARA through the following channels:

Customer service	support@theklara.com
Privacy and data protection	compliance@theklara.com
DSA / content notifications	compliance@theklara.com
Postal mail	KLARA AI EUROPE, S.R.L. — Calle Palangre 13, 03540 Alicante (Spain)

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